



## SANDHILL BROADBAND SERVICES

Telephone Number: \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

**Disconnect Additional Line When Broadband Installed:**

\_\_\_ No \_\_\_ Yes, Telephone Number \_\_\_\_\_

**Monthly Charges:**

Qty	Tariff	Description	Amount	Qty	Tariff	Description	Amount
___		ADSL10 Sandhill Broadband 10 Meg	\$39.95	___	<b>MYBUP5</b>	Keepit/MyBackup 5GB	\$ .99
___		ADSL20 Sandhill Broadband 20 Meg	\$59.95	___	<b>MYBUP25</b>	Keepit/MyBackup 25GB	\$ 2.99
___		VDSL40 Sandhill Broadband 40 Meg	\$79.95	___	<b>MYBUP50</b>	Keepit/My Backup 50GB	\$ 5.99
___		I3 Add'l Email Address (per address)	\$2.00	___	<b>MYBUP100</b>	Keepit/MyBackup 100GB	\$ 9.99
___		EMAILR Email Address Only Res	\$6.99	___	<b>MYBUP250</b>	Keepit/MyBackup 250GB	\$ 15.99
___		EMAILB Email Address Only Bus	\$7.99				

**Monthly Purchase Plan 12 Months:**

Qty	Tariff	Description	Amount
___	2488	VDSL Router	\$6.75
___	2317	Splitter/Filter	\$2.00
___	HU	Modem Maintenance	\$3.00 (per mo.)

**Purchase:**

Qty	Tariff	Description	Amount
___	2488	VDSL Router	\$81.00
___	HU	Modem Maintenance	\$3.00 (per mo.)
___	2317	Splitter/Filter	\$25.00
___	2423	Network Card (desktop)	\$25.00
___	2426	Network Card (laptop)	\$55.00
___	2430	Network Card Wireless (laptop)	\$50.00
___	2432	Network Card Wireless (desktop)	\$50.00
___	2458	Network Card Wireless (USB adapter)	\$30.00

**Service Charges:**

Qty	Tariff	Description	Amount
___	ZK1	\$185.00 Broadband Installation Fee Waived <span style="background-color: yellow;">(Waived only if customer keeps at the current location for 1yr</span>	\$0.00
___	ZF	Broadband Installation/Early Termination/Outside Move \$15.42 x months remaining in 1year contract _____	
___	DSLREC	Reconnect Broadband fee	\$12.00
___	YLDSL	Service Call Regular Hours Customer Owned Equip	\$37.50
___	YXDSL	Billable Hourly Rate Regular Hours	\$75.00

SS#/FED ID: \_\_\_\_\_ Requested By: \_\_\_\_\_

Contact Name and Number: \_\_\_\_\_

Taken By: \_\_\_\_\_ Appointment Date and Time: \_\_\_\_\_

SEE BACK FOR EMAIL SETUP



## SANDHILL EMAIL SERVICES

### New Internet Account:

User Name for new customer must provide 1st, 2nd & 3rd choice. 2 to 30 letters and/or numbers, underscore (\_), dash (-), dot (.). User Names may not begin or end with underscore, dash or dot. **Must take email with shtc.net or tech support will not be able to help them.**

- 1.) \_\_\_\_\_ @shtc.net
- 2.) \_\_\_\_\_ @shtc.net
- 3.) \_\_\_\_\_ @shtc.net

**Desired Password:** \_\_\_\_\_ Password is case sensitive. 8 to 64 letters and/or numbers, underscore (\_), dash (-), dot (.). Password must contain one alpha & one numeric character.

Requirement for customer to be able to reset his/her password for email:

Alternate email address: \_\_\_\_\_ for password reset

SMS – Capable Cell Phone: \_\_\_\_\_ for password reset

Secret Questions: Please have customer choose 3 questions and provide the answers:

What is the name of your fourth grade teacher? \_\_\_\_\_

Who was your childhood hero? \_\_\_\_\_

What was the color of your second car? \_\_\_\_\_

What was the first concert you attended? \_\_\_\_\_

What is your favorite movie? \_\_\_\_\_

What was your high school mascot? \_\_\_\_\_